# United Bank of India Lead bank Division :Head Office 11, Hemanta Basu Sarani Kolkata-700001

# Proceedings / Minutes of the 104<sup>th</sup> SLBC Meeting for the State of Tripura held on March 06, at Agartala

The 104<sup>th</sup> SLBC meeting of Tripura State was held in the Conference Hall No. 4, Pragna Bhawan, P N Complex, Agartala on March 06, 2013 for reviewing the performance of the banks during the period from April 2012 to December, 2012. The focus of discussion was on the compliance of the action points that emerged in the last SLBC meeting held on 5<sup>th</sup> January, 2013. The meeting was cochaired by Shri S K Panda, Chief Secretary, Govt. of Tripura and Shri Sanjay Arya, Executive Director, United Bank of India. Shri K V Satyanarayan, Additional Chief Secretary, Govt. of Tripura, Shri N C Sinha, Principal Secretary, SW & SE, GoT, Shri Samarjit Bhowmick, Secretary, Fisheris, GoT, Shri A K Pandey, General Manager, RBI, Agartala, Shri L N Rokhum, Director, Institutional Finance, Govt. of Tripura, Shri Manas Dhar, General Manager, UBI and Convener, SLBC (Tripura), also attended the meeting. Senior level representatives of RBI, Banks and other Govt. Depts. also attended the meeting. A list of a participant is enclosed.

At the outset Shri Manas Dhar, General Manager, United Bank of India welcomed the participants to the meeting on behalf of the SLBC and requested Shri Sanjay Arya, Executive Director, UBI to deliver his Key note address.

The deliberation of Shri Arya interalia included the following issues:

- i. With a view to implementing DBT in four districts of Tripura viz. Tripura (W), Tripura (N), Dhalai and Khowai it is to be ensured by all concerned that list of beneficiaries under different DBT scheme is made available for opening of accounts in their name within 21<sup>st</sup> March, 2013.
- ii. Aadhar numbers, wherever available, is to be seeded with the A/c numbers. iii.Out of total 52 centers identified by the State Govt., branches have been opened in 45 centers. This includes 23 branches opened as per decision taken in the SLBC meeting held on 19.5.2011 under the Chairmanship of Dr D Subbarao, Governor, RBI.
- iv. In the last one year 36 branches have been opened in the State.
- v. 80 new centers identified by the State Govt. have been allotted amongst the banks for opening Branch / USB. This has to be recast as some the centers are already having banking outlets and some are going to have it soon.
- vi. 170 centers identified for setting up of offsite ATMs have also been distributed amongst the banks. The issue will be finalized in consultation with FIS.

Shri Arya also highlighted the achievements of the banks in different parameters during the period under review including achievements under ACP 2012-13, CD Ratio, Advance to different segments of Priority Sector, Advance to Weaker Section etc. Thereafter, Shri Arya requested Shri S K Panda, Chief Secretary, Tripura to address the house.

The deliberation of Shri S K Panda, Chief Secretary inter alia included the following issues:

i. The CD ratio of the State though marginally improved at the end of Dec 2012, it is still far behind the targeted level of 40%.

ii. The extent of coverage of the households of 1038 villages with bank A/Cs are to be revisited and left out households including beneficiaries under DBT scheme has to be covered with bank A/cs as early as possible.

iii. The Register of Ordinary Residents (ROR) is being computerized for uploading in the Website.

iv. It is good to see that nearly 80% of KCC target is achieved but average credit involvement per KCC has to be increased from the existing level of Rs 20000.00. v.There has been a detailed census on water bodies in the State and data base is available with the concerned Dept. The fishery units of these water bodies are to be financed through KCCs.

vi. As the entrepreneurs are generally weak, they need financial assistance to increase the productivity level which would also facilitate repayment. Handholding services are also required to be provided to them through RSETIs and Panchayati Raj Institution.

vii. Though KCCs have been issued to about 0.24 lac allottees of Forest land, bankers have to cover the left out allottees with KCC within the shortest possible time.

Viii. About opening of branches Hon'ble Finance Minister of the State has held a meeting with banks where it was decided that banks need to open branches in 75 new centers.

ix. An ATM committee has to be formed to finalize the issue of opening offsite ATMs in 170 centers in the four districts of Tripura identified for implementation of DBT.

vi) To implement DBT successfully in Tripura, the beneficiaries are to be identified first and accounts opened in their names within 21<sup>st</sup> March, 2013. For opening of a/cs, camps may be organized. Mobile no. of the beneficiaries would also be useful; hence, should be recorded in the Account Opening Form.

Thereafter, with the permission of the chair, **Shri Manas Dhar, General Manager**, **UBI** initiated Agenda wise discussion through Power Point Presentation the summary of which is produced below:

**Agenda 1:** The house confirmed the proceedings of the 103<sup>rd</sup> SLBC meeting held on 5<sup>th</sup> January, 2013.

Agenda 2: Compliance of Action points on major decisions of previous SLBC meetings:

- I) CD Ratio to be improved to 40% by March 2013: The CD ratio of the State at the end of Dec 2012 was 33% which was higher by 1% compared to Dec, 2011. However, with the exception of Tripura (W) district, the CD ratio of other seven districts was 40% or more. The Chief Secretary opined that apart from Tripura (W) district, the other seven districts should also try to step up CD ratio to compensate persistent shortfall in Tripura (W) district.
- II) Survey with 10% of the live KCCs: The survey will be conducted under the leadership of NABARD within 30<sup>th</sup> April 2013. Shri K V Satyanarayan, Additional Chief Secretary, Govt. of Tripura opined that the average credit involvement per KCC is not improving. In case of TGB & TSCB the average involvement is Rs 14000.00 and Rs 12000.00 respectively. Shri A K Pandey, General Manager, RBI, Agartala impressed upon TGB and TSCB to adhere to the scale of finance and endeavor for enhancement of per account credit disbursement to KCC beneficiaries as per their eligibility. As TGB is having 127 branches in the State, their role will create significant impact on the performance of the State. Shri Pandey requested the sponsor bank (UBI) to guide TGB suitably in the matter. Shri Sanjay Arya, Executive Director, UBI informed the house that as sponsor bank, UBI holds regular meeting with TGB where guidance / handholding services are provided to them to increase their business; sectoral deployment of loans and advances.
- III).Separate figures for new and renewed KCCs: Separate figures have been given in the Agenda Book which was noted by the house.
- IV) Covering Fishery segment under KCC: The Secretary Fishery Dept., GoT pointed out that out of 450 proposals sponsored by Fisheries Dept., the banks have sanctioned only 2 cases. (Up to December, 2012 banks had sanctioned and disbursed 55 proposals involving an amount of Rs 26.40 lac ). He also informed that the common application form for Fisheries has already been introduced. The Chief Secretary advised the bankers to dispose of all the sponsored proposals within March, 2013. Shri A K Pandey advised Convenor Bank to write Fisheries Department to participate in the monthly review meetings at RBI where issues of coordination between line department and financing banks could be sorted out and resolved. Shri K V Satyanarayan observed that the farmers are also not submitting composite loan applications covering both Agriculture and Fisheries. They need to be made aware of the facilities. DGM, RBI informed the house that Financial literacy programme is being organized by banks in all the Blocks where these issues can be discussed. The Secretary, Fisheries Dept. stated that data base for water bodies will be made available within May - June, 2013 on the basis of door to door survey being conducted by the Fisheries Dept., Govt. of Tripura.

- V) Modalities for financing left out Pattaholders: The matter has been discussed at the RBI monthly meetings and it was decided that the remaining patta-holders, wherever eligible, are to be covered by the banks.
- VI) Opening of branches in 26 centers: Except Hmunpui, Tirthamukh and Behalabari, branches have been opened in 23 other centers. The remaining three branches would also be opened shortly by TGB & TSCB.

75 more centers have been identified for opening of branches. Shri A K Pandey informed the house that the allocation having been made by the Finance Minister in consultation with the banks & SLBC; the banks should now transmit the same to the respective Head Offices for approval.

VII) Setting up of 170 ATMs: It has been decided that the identified centers will be allotted amongst the branches that will follow up the issue with the FIS. In a meeting of the Subcommittee on ATM held on 15<sup>th</sup> March, 2013 the allocation has been finalized with desired share to TGB which had expressed its willingness to participate. However, despite invitation and repeated persuasion, FIS did not participate in the meeting. Individual Banks need to take expeditious decision in respect of opening of ATMs in the allotted centres.

VIII) Allocation of Wards for urban Financial Inclusion: Since completed.

IX) Opening of accounts for all beneficiaries under DBT: Shri Sanjay Arya, ED, UBI requested State Govt. to forward the list of beneficiaries under DBT so as to enable the banks to open accounts of all the beneficiaries. He also stated that each Bank has engaged one of their Executive Directors as Nodal Officer and instances of laxity in opening of A/cs by any bank may be brought to the notice of the Nodal Officer of the bank by the concerned LDM directly. Shri K V Satyanarayan requested the bankers to examine if house to house survey for identifying the beneficiaries is possible on their part. Shri A K Pandey observed that preparation of list of beneficiaries is of primary importance. The Nodal Officers should provide the number of ATM Card issued and a/cs seeded with Aadhar number. Shri Pandey also observed that not many Aadhar Cards have been issued in the State. However, Sri Arya, ED, UBI mentioned that even if the State Govt. while forwarding beneficiary lists may include Aadhar No. against the name of the beneficiary and in that case the Banks are not to insist on production of original Aadhar Card by the beneficiary concerned at the time of opening of his account and seeding the relevant Aadhar No. in his CBS A/c.

# Agenda No 3:

i) Opening of at least one account per family: The banks have reportedly covered 98% of the total households and committed to cover the remaining

households as early as possible. The house expects 100% coverage within March, 2013.

ii) Urban Financial Inclusion: The LDMs have allocated the wards of the Municipal areas amongst banks having branch in the concerned ward to take up Urban Financial Inclusion.

# iii) Surrendering two Currency Chests by UBI ( Kamalpur and Kanchanpur)

19 Currency Chests are operating in the State of Tripura of which 12 are run by United Bank of India, 4 by SBI and one each by TGB, CBI and UCO Bank. As the above two Currency Chests have become economically non viable, UBI sought permission of RBI to surrender the above two Currency Chests. The issue was discussed in the DCC meetings from where it has been referred to SLBC. Shri K V Satyanarayan, Additional Chief Secretary, GoT observed that State Govt. would favourably consider waiver of full charges for providing security to Kamalpur and Kanchanpur Currency Chest. The Bank may submit an application seeking such relief for the said two currency Chests.

#### iv) Financial Literacy:

All Financial Literacy Centers and all rural branches are to organize outdoor Financial Literacy camps at least once in a month. Banks were requested to make extensive use of different FLC materials of RBI including 16 new posters while holding such outdoor programme.

# v) Setting up and functioning of RSETIs:

Shri S K Halder, Project Coordinator, RSETI informed the house that land allotment for RUDSETI / RSETIs at Kumarghat was pending. Adequate number of trainees is also not being sponsored to the RSETIs. Since RSETIs are playing a vital role in training rural youth/SHGs etc. Sri K V Satyanarayan, Additional Chief Secretary asked the concerned deptt. to look into the issue.

## Agenda Item No. 4:

Achievement under Annual Credit Plan: The house reviewed the overall progress (66%) during the period April, 2012 to December, 2012 and noted the progress.

## Agenda Item No: 5

Performance of the banks in Key Areas: The house noted the progress under crop loan and other Term Loans under Agriculture. Shri K V Satyanarayan opined that banks having Agriculture Officers should advise them, to provide

extension services. Shri Manas Dhar assured him that such services would be provided wherever Agriculture Officers are posted. Cultivation of Fruits / Vegetables like Strawberry and Capsicum can be popularized in the State of Tripura. Shri A K Pandey opined that success stories should also be adequately publicized so as to inspire and motivate other potential cultivators.

#### Agenda Item No 6:

#### Recovery of Loans:

The recovery under priority sector has reduced from 52% as on Dec 2011 to 48% as on December 2012. There was no sign of any improvement in recovery under schematic lending also. Shri Arya requested all banks to be very active for recovery and sought support of the State Govt. to improve the position. Shri Satyanarayan opined that the effort for recovery should be intensified in the harvesting season.

#### Agenda Item No. 7

#### Position of NPA in the State:

During last three years NPA had gone up from Rs 154.01 crore to Rs 218.85 crore which is 5.24% of the gross advance. Shri Manas Dhar, GM & Convener, SLBC, Tripura informed the house that outstanding balance of technically written off accounts in the State was Rs 244.93 crore which if added with the NPA amount, the gross amount comes to Rs 463.29 crore. The amount was as high as 11% of the gross advance. The house noted his observations.

#### Agenda Item No 8:

CD ratio of the Banks in Tripura: The issues of CD ratio and Kisan Credit Card have been covered earlier. The banks have issued 78293 KCCs during the period under review as against annual target of 1.00 lac. As directed by Shri K V Satyanarayan, Additional Chief Secretary separate figures for new KCCs issued and existing KCCs renewed have been given.

#### Agenda Item No. 9

Performance under Employment Generation Schemes for the programme year 2012-13: The house reviewed the progress on SGSY, Swabalamban, PMEGP and SJSRY schemes. Even though the progress appeared to be at a lower side up to December 2012, the position had improved a lot during March quarter. It is expected that the targets under Swabalamban, SGSY & PMEGP would be achieved by March, 2013.

# Agenda Item No 10: Financing Mini Dairy and Fisheries Scheme:

- i) Mini Dairy Schemes: The house reviewed the progress which had not reached its peak as Govt. grant under Dairy scheme is not available at present. Performance would improve with the availability of Govt. grants.
- ii) Financing Fisheries Sector: Progress of the nine months was reviewed. In view of huge potential of Fishery scheme in the State, the bankers were advised to cover all the eligible fish farmers with KCC limit. The data base would be provided by Fisheries Dept. by May June.

## Agenda Item No. 11:

**Education Loan:** The house reviewed the progress at the end of 3<sup>rd</sup> quarter and all the banks expressed hope that performance at the end of the year would be much better.

#### Agenda Item No. 12:

#### Important Issues:

- i) Payment of Govt. grants through electronic mode: The DBT is all set to take off in the four districts of Tripura, viz. West Tripura, Khowai, Dhalai and North Tripura soon. All banks to complete opening of accounts of the beneficiaries under Direct Cash Transfer as early as possible on receipt of the list of beneficiaries. Seeding of accounts with Aadhar number, wherever given, has to continue simultaneously.
- ii) Automation of State Govt. Treasuries: The State Govt. representative was impressed upon to look into the matter as the issue is being pursued by DFS, MoF, GoI at frequent interval and no progress could be reported to them. Shri Satyanarayan informed the house that matter was in progress.
- iii) Director, Project, SHG requested SLBC to include TSSP scheme an SHG promoting scheme of the State Govt. being implemented in the State by TSCB.

The following major action points emerged in the meeting:

 Bankers to make all-out efforts to increase the level of credit delivery to eligible beneficiaries. This may eventually help in increasing the CD ratio of the State. For this, all eligible loan seekers are to be identified and financed. The special focus will be on Agriculture, Fishery and MSE segment. [Action: All banks]

- A small committee of bankers under the leadership of NABARD should conduct a survey with 10% of the live KCC to verify whether the funds have been released, utilized for the desired purpose and the scale of finance being adhered to (Action: NABARD, UBI, SBI, TGB & TSCB).
- Banks to cover the fisheries segment under KCC finance. Department of Fisheries, Govt. of Tripura, to provide information regarding fish farmers to the banks. The Fisheries Extension Officers of the State Govt. to certify regarding possession of water bodies in respect of probable borrowers. A composite type of limit for both Agriculture and Fishery may be allowed. [Action: All banks and Fisheries Deptt., Govt.of Tripura]
- The left out forest land Pattaholders, wherever eligible, are to be financed under KCC during the year 2013-14.[Action: Govt. of Tripura, and Banks]
- The banks to expedite opening of branches at the remaining centers allotted to them during the year 2011-12.[Action: TGB & TSCB.]
- The allottee banks of 170 centers identified for setting up of offsite ATMs will pursue the issue with FIS, Guwahati to explore the possibility of setting up of offsite ATMs in those centers. (Action: All Banks).
- Allocation of 75 centers for opening of branches have been finalized; the allottee banks should now transmit the same to their respective Head Offices for approval. (Action: .The Banks).
- All banks to complete opening of accounts for all beneficiaries under Direct Benefit Transfer. For this the beneficiary list will be provided by the State Govt. (Action: State Govt. & Banks).
- All Financial Literacy Centers and all rural branches are to organize outdoor Financial Literacy camps at least once in a month (Action: FLCs & Rural branches)

 Financial Literacy material as a part of school curriculam was supplied in Bangla by RBI, Agartala to the State Govt. with a request to introduce the same as a part of regular syllabus. The matter has been pending since mid 2011. The State Govt. may expedite the matter. (Action: State Govt.)

#### Vote of Thanks:

Thereafter, Shri C Balachandran, Dy. General Manager and Chief Regional Manager, UBI, Tripura extended his thanks to the Shri S K Panda, Chief Secretary, GoT, Shri K V Satyanarayan, Additional Chief Secretary, GoT, Shri Sanjay Arya, Executive Director, UBI, and other dignitaries from RBI, NABARD, banks, and State Govt for the important contribution they have made in the deliberations. He stated that on account of Assembly election, progress was inhibited to some extent and affected achievements. He requested the bankers to complete disbursement of all sanctioned cases by March, 2013. Obviously the main focus will be on implementation of DBT. Other issues discussed in the meeting have been taken note off. All out effort would be made to increase the CD ratio by increasing credit flow to Agriculture and Fisheries and other sectors as well. He once again thanked all the participants for having attended the meeting.